

## Instruction of ZTE smart phone SD card upgrade Guide

### I Cautions

The software version and pictures in this document are just for reference only. Please use ZTE handset support website provided version to download software.

- 1) Before you begin:
  - a) Please back up all user data of mobile phone, including Phonebook, Messages and so on;
  - b) Please make sure the mobile phone can be normally powered on. Otherwise it may cause downloading failure;
  - c) Take out SIM card and check whether update.zip of SD card is in accordance with to be upgraded mobile phone. Do not modify the folder name and extension.
  - d) Check whether the battery power is enough (Minimum 40% battery is needed to update), otherwise please charge the mobile phone until the battery power is enough.
- 2) Do not do other operations and do not take out battery by force during downloading.
- 3) The SD card upgrading process will take about 10 minutes, if the mobile phone cannot automatically reboot after 10 minutes, please upgrade the mobile phone again.

### II Steps of SD card upgrade

1. Download SD card upgrade package from ZTE website, then copy whole update.zip file to root directory of SD card ( The file name must be update.zip), as picture 1-1 shown below:



Picture 1-1

2. Enter into file manager to check whether the files of SD card are normal. Click “FileManager”-->SD card-->update.zip”
3. With phone OFF, place the microSD card with the update package into the phone.
4. Press **Volume +** key (and keep it pressed) and then press **Power** key until the Android logo is displayed.
5. When the **Android system recovery** menu appears(As picture 1-2 shown), use the **Volume —** key to select **Apply update from SD card**.
6. Press the **Power** key to apply.
7. Use the **Volume -** key to select **update.zip** package.
8. Press the **Power** key to apply(As picture 1-3 shown).



Picture 1-2

Picture 1-3

Picture 1-4

**NOTE:** The upgrade duration is about 10 minutes.

- 1、 When the upgrade is completed, the message **Install from SD card complete** is displayed.
- 2、 Press the **Power** key to apply the option **reboot system now**(As picture 1-4 shown).
- 3、 When the unit reboots, the upgrade is completed..